

## **Attachment # 2**

### **Summary Log for June 1, 2002 – May 31, 2003 Missouri Relay**

For the period of June 1, 2002 through May 31, 2003, Sprint processed 1,408,498 outbound calls on behalf of Missouri Relay, receiving a total of 51 ( $< 0.001\%$ ) customer complaints. All 51 complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these 51 complaints were escalated for action to the State of Missouri or to the Federal Communications Commission.